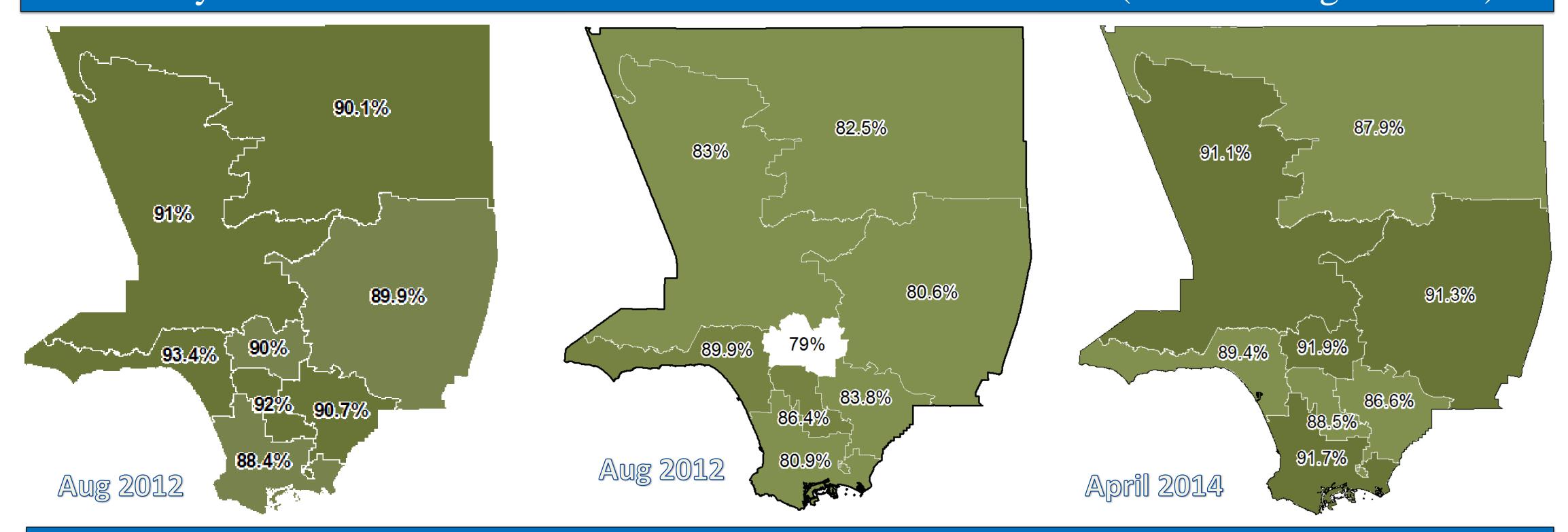
## Performance Outcome Measures: Aug 2012, Aug 2013 and April 2014–YSSF (Families of Youth)

County of Los Angeles | Department of Mental Health

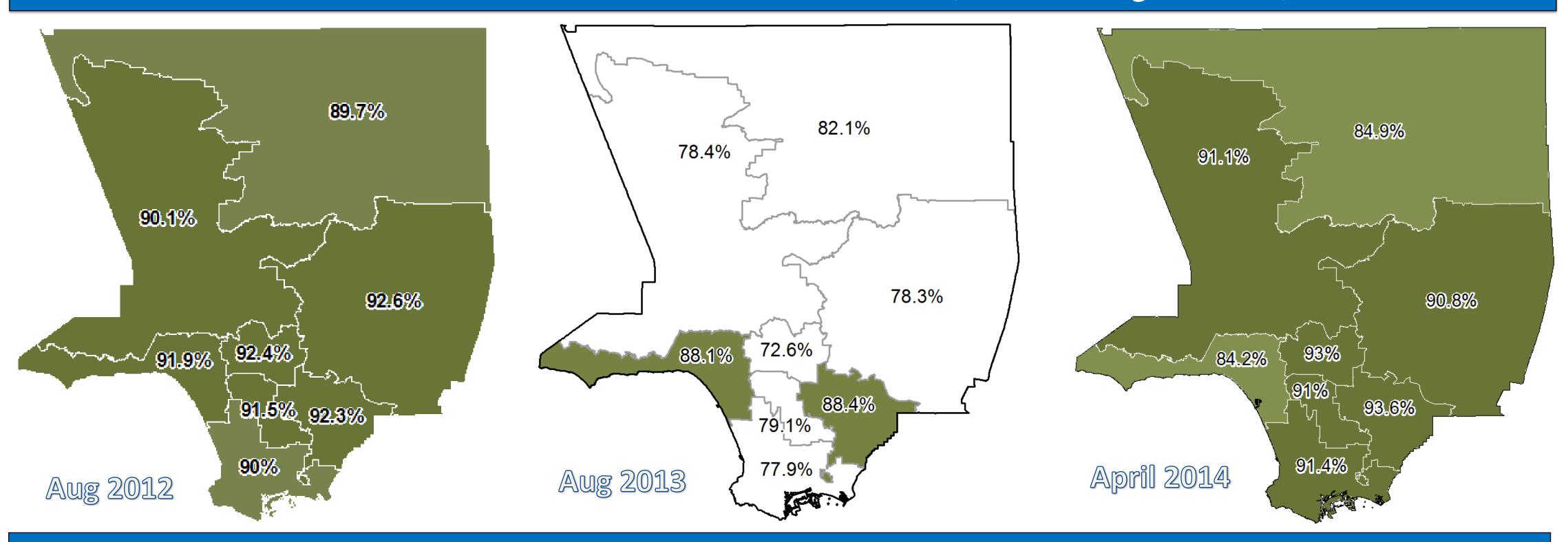
Program Support Bureau | Quality Improvement Division | QI-Data-GIS Unit



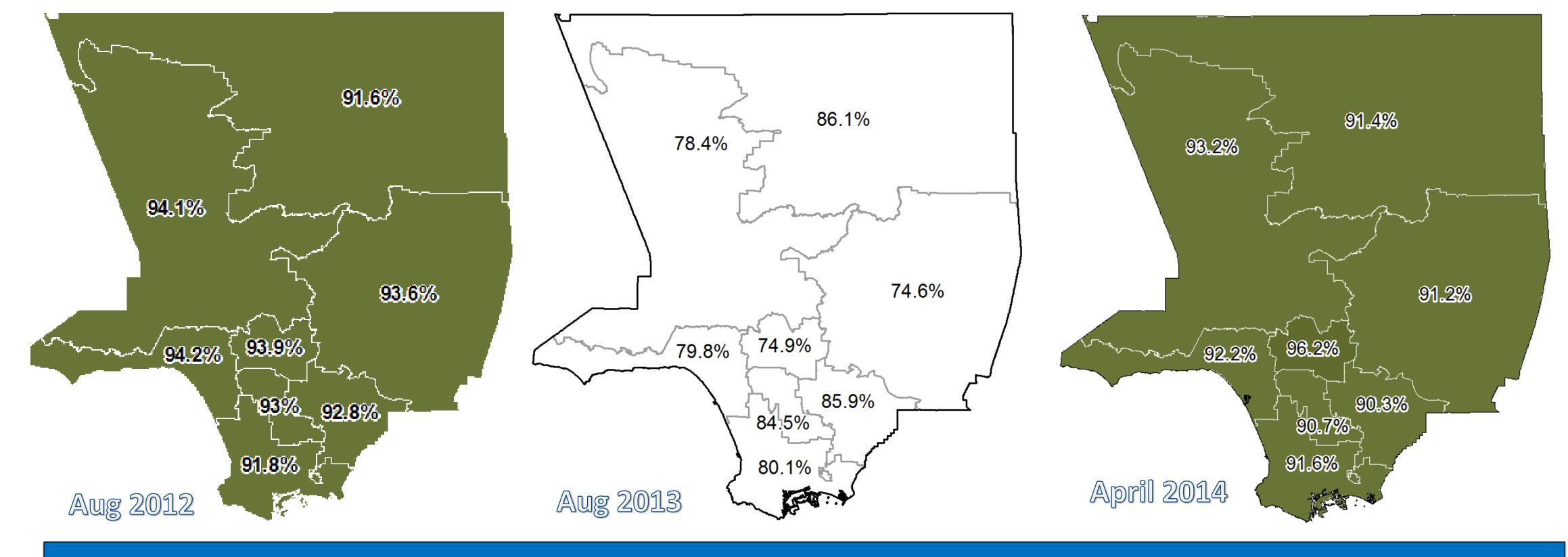
## I felt my child had someone to talk to when he/she was troubled (outcome target = 80%)



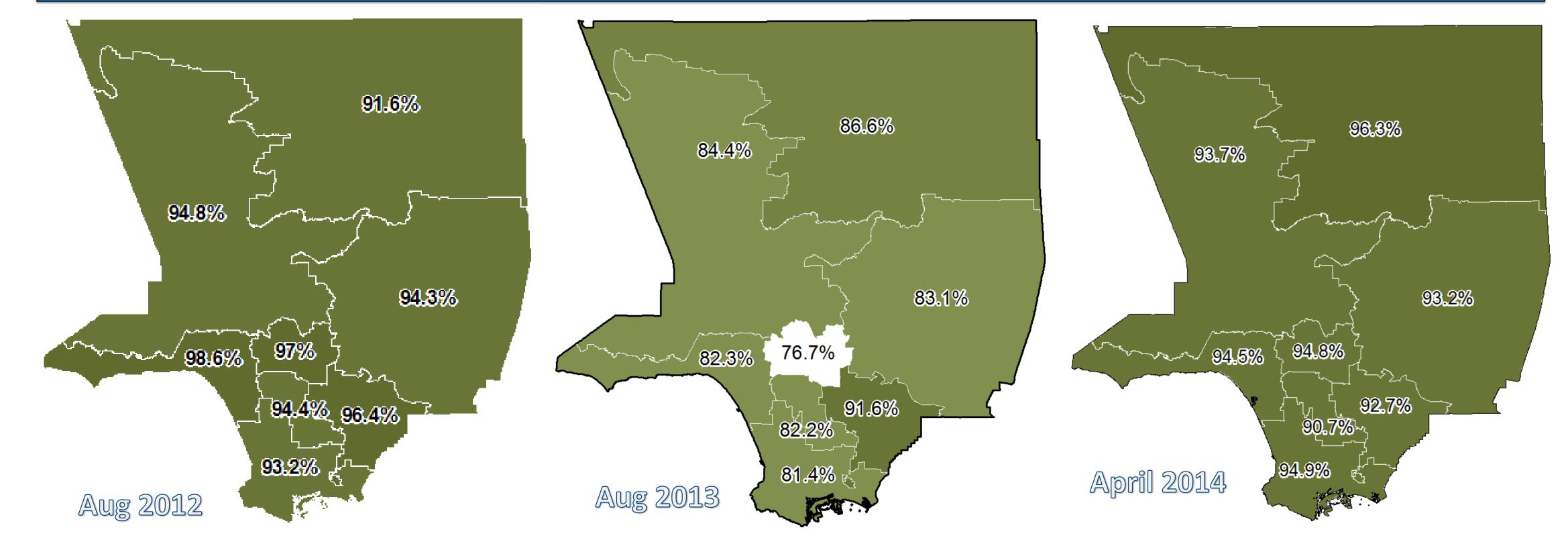
## The location of services was convenient for us (outcome target = 84%)



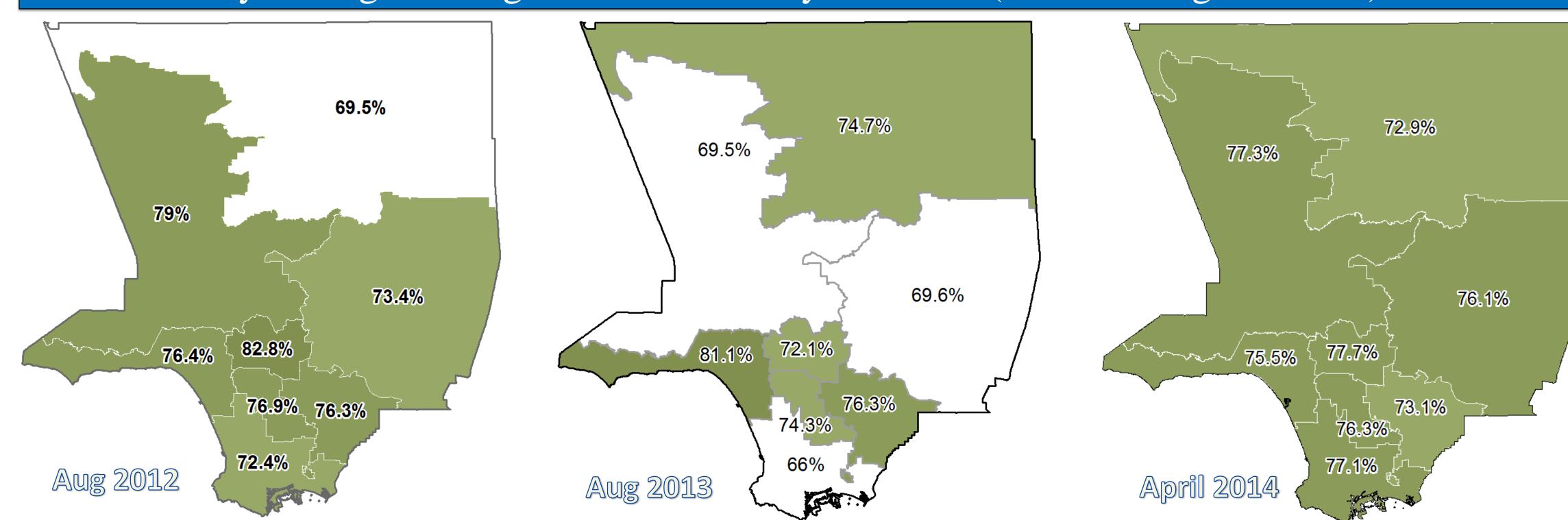
Services are available at times that were convenient for us (outcome target = 87%)



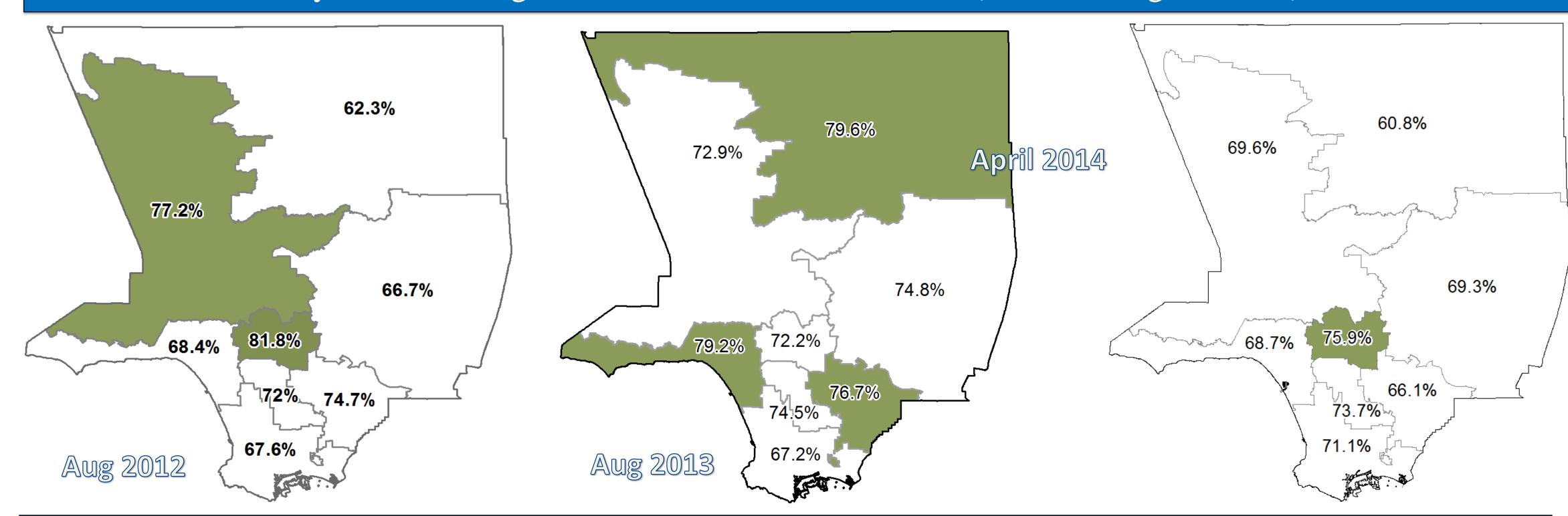
Staff were sensitive to my culture/ethnic background (outcome target = 80%)



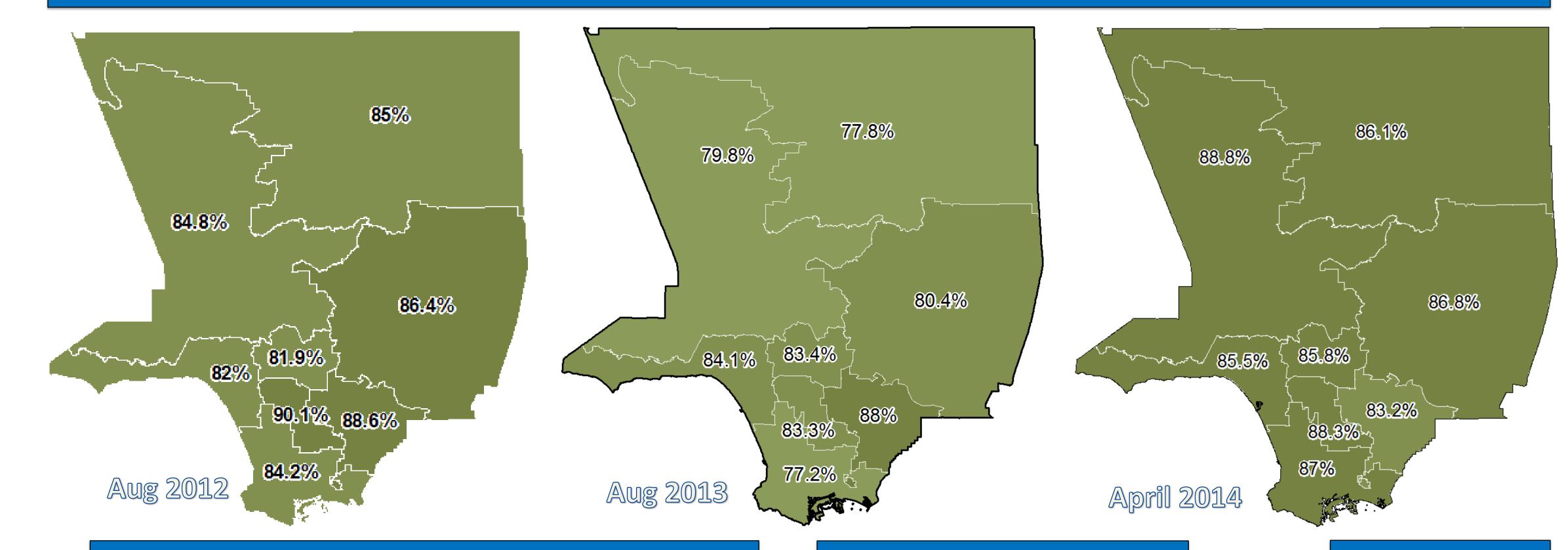
My child gets along better with family members (outcome target = 70%)

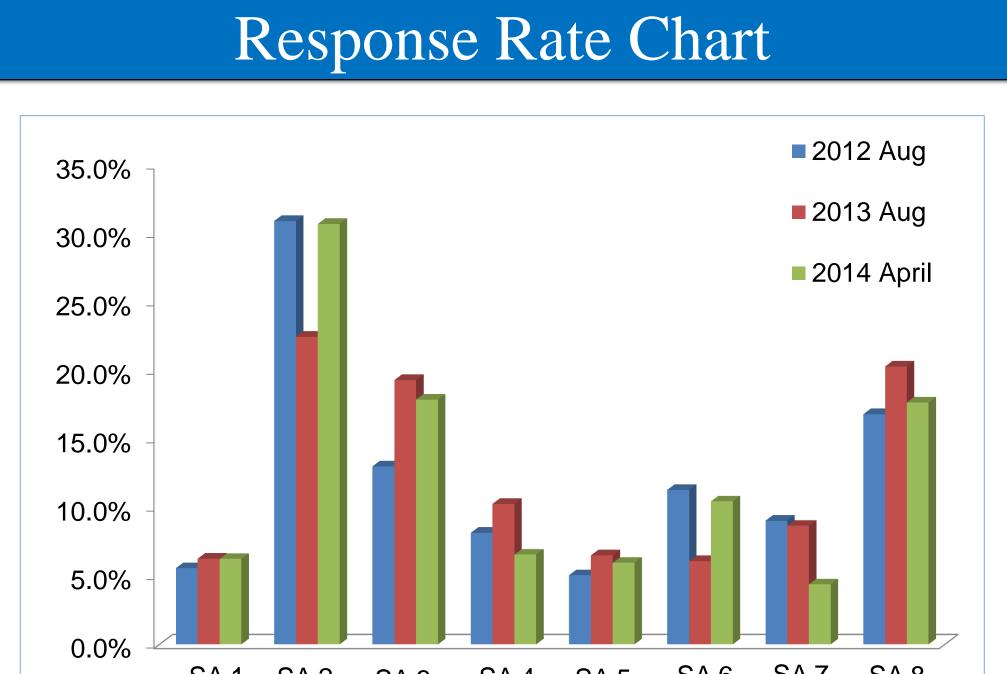


My child is doing better in school and/or at work (outcome target = 75%)



In crisis, I would have the support I need from family and friends (outcome target = 70%)





| SA   | 2012 Aug | 2013 Aug | 2014 April |
|------|----------|----------|------------|
| SA 1 | 5.6%     | 6.3%     | 6.3%       |
| SA 2 | 30.9%    | 22.5%    | 30.7%      |
| SA 3 | 13.0%    | 19.3%    | 17.9%      |
| SA 4 | 8.2%     | 10.3%    | 6.6%       |
| SA 5 | 5.1%     | 6.5%     | 6.0%       |
| SA 6 | 11.3%    | 6.1%     | 10.5%      |
| SA 7 | 9.1%     | 8.7%     | 4.4%       |
| SA 8 | 16.8%    | 20.3%    | 17.7%      |

